



PRN Healthcare Puts Nurses to Work Faster with KarmaCheck

PRN Healthcare relies on KarmaCheck's technology-driven health screening platform to deliver a better candidate experience and on-time placements for facilities.



Who is PRN Healthcare?

PRN Healthcare is a healthcare staffing agency specializing in travel nursing, per diem and permanent healthcare job opportunities. Based in Wisconsin, the company employs more than 1,400 employees.

Results



85% faster completions mean the credentialing team can place candidates faster leading to a better candidate experience and improved revenue for PRN Healthcare.



5+ new automated workflows were set up including one-click order for employment verification, drug screens and background checks, "add to order" for existing cases and the ability to download partial reports.



More than 12 hours per week saved through automation and responsive support.



Travel times for nurses reduced by 20% for screenings when multiple facilities are involved.

Challenges

- ✓ **Long Turnaround Times**
With their previous providers, checks were often delayed negatively impacting candidate start dates. This hurt the candidate experience and PRN Healthcare's revenue growth.
- ✓ **Lacked a fully-integrated screening solution**
Before KarmaCheck, PRN Healthcare would run background checks, drug screens and occupational health screenings (physicals, vaccines, titers, etc.) from different platforms. This caused information silos, coordination challenges and additional work to unify into a single system.
- ✓ **Clunky User Interface lacking results transparency**
Candidates lacked a single, easy-to-use user interface to onboard and view the status of all their screenings.

Solution

- ✓ KarmaCheck's Customer Support & Research team now handles candidate scheduling and follow up with facilities, **tracking paperwork and preventing delays** from occurring. This saves PRN Healthcare's Credentialing Team time and improves candidate on-time starts.
- ✓ With a fully-integrated background and health screening solution, the PRN Healthcare team now **fulfills facility requirements from a single platform.** The team now has a complete dashboard view across all candidates and screenings, allowing them to collaborate and work more efficiently.
- ✓ KarmaCheck's mobile-friendly interface combined with email & text reminders helps candidates **complete screenings faster and saves the PRN Healthcare team time** from manual follow-up.
- ✓ PRN Healthcare views KarmaCheck as **a partner they can grow with.**



Results Achieved

KarmaCheck + PRN Healthcare yielded:

85%

faster background screenings

More than

12 HRS

per week saved

Automated

5+

workflows



We've been thoroughly impressed at how responsive your support team is. We had this education verification pending with another vendor who told us it was probably not going to happen. They were having a hard time with it. And then KarmaCheck did it in 17 hours. That worked out great for us.



Erin Tadlock
Credentialing Specialist

